

17/09/2026

Transport for Wales Digital Education Season Tickets

Rydal Penrhos School



TRAFNIDIAETH CYMRU
TRANSPORT FOR WALES



Llywodraeth Cymru
Welsh Government

Dear Parents/Carers/Students,

Following feedback from students, parents and our education partners, Transport for Wales are moving to a new digital Education Season ticket, available on their app. This will allow students to buy tickets easily and quickly online, 24/7. These tickets will be available to purchase from Sunday 20th September for the start date of Monday 21st September.

What discounts are available?

- 50% off for 16-18 year olds.
- 65% off for under 16s.

Where can I travel?

The Education Season ticket is available for students at Rydal Penrhos School to Colwyn Bay station on Transport for Wales services from the following stations:

Destination	Colwyn Bay
Origins	Bangor
	Chester
	Flint
	Holyhead

If your closest station is not available in the list, please contact your school administrator who can raise a request with Transport for Wales. These requests will be processed on a fortnightly basis.

How can I buy my ticket?

- Create an account on the Transport for Wales app or website using **your student email address**.
 - For students at Rydal Penrhos School, this will be your email ending in **@rydalpenrhos.com**
 - Failure to use your school email address may result in the ticket offer being withdrawn.
- To purchase a ticket on the Transport for Wales app or website, enter your origin and destination stations and select the grey tab 'seasons' to see your options.
 - For students at Rydal Penrhos School, your destination station will be **Colwyn Bay**.
- You then have a choice of duration to purchase the season ticket for, choose between weekly, monthly, annual, or customise the dates to suit your needs, for example term time.
- Select a start date that suits you, ready for the new term. These tickets will be available to purchase from Friday 4th September for the start date of Monday 7th September, making the first full week of term.
- If you are aged under 16 years old:
 - Select **'1 Child'** as the passenger.
 - Select the railcard **'TM U16's Educational'**.

Buy tickets or plan a journey

From Sugar Loaf To Cilmeri

Single or Return Multiflex **Season** Explore passes

Digital Season Tickets are now available with Transport for Wales!

Duration: Weekly Monthly Annual Custom (selected)

Passenger: 1 child

Start date: Now End date: Sun 13 Sep Railcard: TM U16's Educational

+ Add promo code

Find tickets Book Passenger Assist

Transport for Wales Digital Education Season Tickets

- If you are aged 16-18:
 - Select '1 Adult' as the passenger.
 - Select the railcard 'TM 16-18 Educational'.

The screenshot shows the 'Buy tickets or plan a journey' page. At the top, there are input fields for 'From' (Sugar Loaf) and 'To' (Cilmeri). Below these are buttons for 'Single or Return', 'Multiflex', 'Season' (which is highlighted), and 'Explore passes'. A black banner below the buttons states 'Digital Season Tickets are now available with Transport for Wales!'. Underneath, there are sections for 'Duration' (Weekly, Monthly, Annual, Custom - selected) and 'Passenger' (1 adult). There are also fields for 'Start date' (Now), 'End date' (Sun 13 Sep), and 'Railcard' (TM 16-18 Educational). At the bottom, there is a red 'Find tickets' button and a blue 'Book Passenger Assist' button.

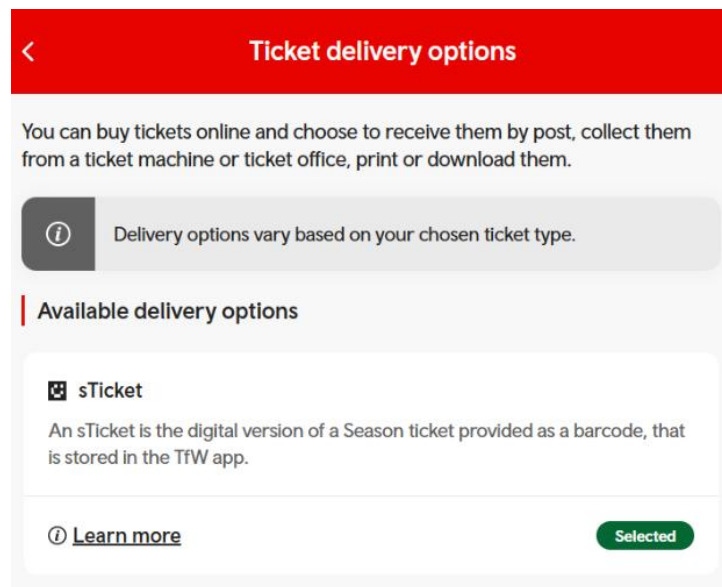
Please note you will not need a physical railcard for this product

- Select 'Find Tickets' to show your options.

The screenshot shows the 'Select Season ticket type for your journeys between Sugar Loaf and Cilmeri' page. It features two main buttons: 'Standard Class Tickets From £7.00' and 'First Class tickets unavailable'. Below these, a section titled 'Available standard tickets' states 'Select the ticket you would like. We have pre selected the cheapest option for you.' The selected option is 'TM U16'S Educational' with a price of £7.00 (discounted from £20.00). The ticket is for the route 'Sugar Loaf to Cilmeri' and is valid until 'Friday 21 August 2026'. A 'Show details' link is provided at the bottom.

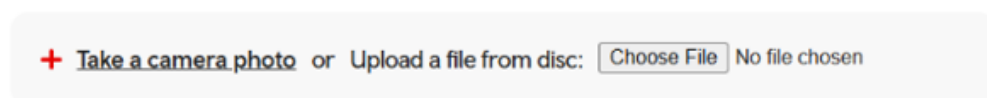
- Select your ticket depending on your age category, either the 'TM U16's Educational' or the 'TM 16-18 Educational', which will show the ticket price with the discount applied.

- You will then move to the ticket delivery page. As default, this is set to sTicket.



- Simply add a passport style photo of the ticket holder either by uploading an existing image or taking a photo. Please follow the sTicket guidelines on which photos are acceptable.

Add photo

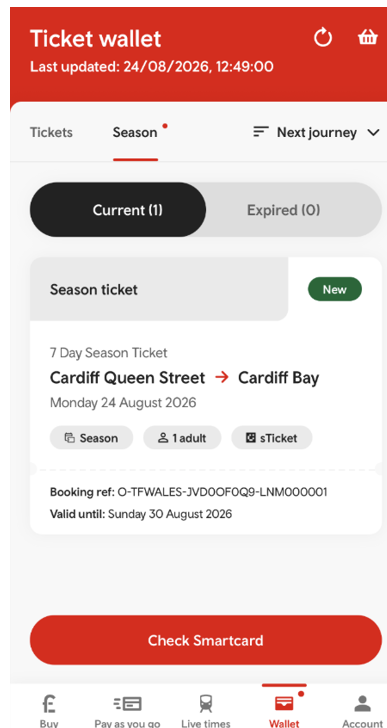


[Why do I need to add a photo?](#)

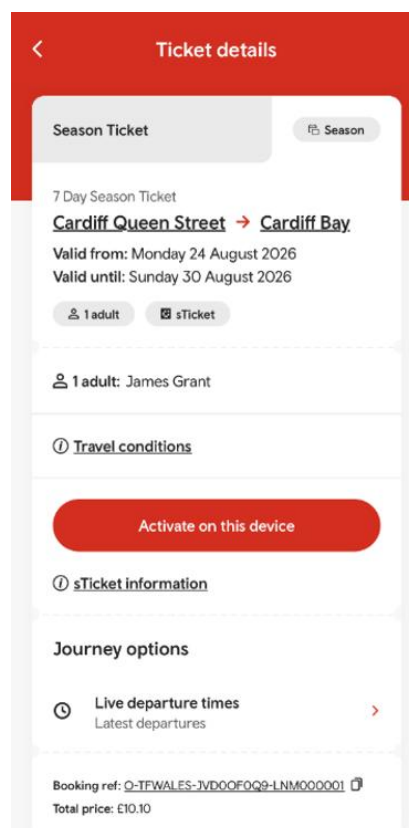
[sTicket photo guidelines](#)

[Edit ticket delivery options](#)

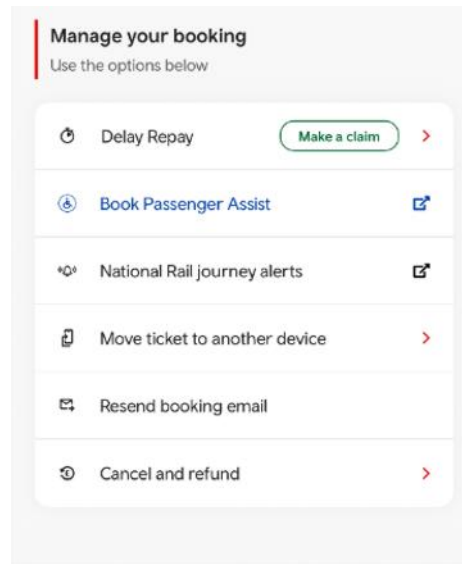
- Your sTicket will then appear in your season section of the Ticket Wallet, tap to view.



- You will need to **activate** the ticket on that device to see the barcode (don't worry if you need to change devices during the season ticket period, you can transfer over later).



- o Remember – if you need to make a delay repay claim, refund or book passenger assist with the sTicket, the options to do so are below in the 'manage by booking' section.



FAQs:

Why have you changed the process for buying season tickets?

Transport for Wales are piloting a new ticket-buying service for Education Season tickets to allow students and parents to purchase their tickets online. The new service also offers flexibility of buying weekly, monthly, annually or for a custom length of time (i.e. term time) to help spread the cost of educational travel.

Why can I only buy tickets from Sunday 20th September for a start date of Monday 21st September?

This is a pilot and Transport for Wales are offering this ticket type to a small selection of schools. As a result, weekly, monthly, termly and annual seasons will only be available with the above discount from the dates listed above. We apologise for any inconvenience caused.

Why do I need to use my school email address?

To prevent fraud and to ensure that tickets are used only by the correct individual. Using your school email allows confirmation that you attend the school the ticket has been made available for.

What is an s-Ticket?

S-Tickets are digital barcode version of season tickets that customers can store on their smartphone. Already widely used across the rail industry, s-Tickets make travelling simpler by:

- Speeding up journeys through gates.
- Making ticket checks easier.
- Removing the need for a physical ticket.
- Available for purchase 24/7.

What happens if I don't have a mobile device?

If you do not have a mobile device, contact your school administrator who will be able to work with TfW to discuss an alternative.

Why do I have to select a railcard?

Selecting a railcard allows Transport for Wales to apply the discount to your journey. The railcards 'TM U16's Educational' and 'TM 16-18 Educational' are not physical and you do not need to do anything other than select them in the purchase buying flow.

Can I use my other railcards (e.g. 16-25 Railcard) with this product?

No, other railcards cannot be applied to gain additional discount on Education Season tickets.

What trains can I travel on with this ticket?

You can only travel on Transport for Wales trains with this ticket. Please check the conditions of your ticket to ensure you are travelling correctly.